



# Veteran Directed Care Program Newsletter

Friday, March 10, 2023

## Veteran Directed Care Operations Office Hour Series

Please join ACL and VHA for the first Veteran Directed Care (VDC) Operations Office Hour Session on **Wednesday, March 22 from 2:00-3:00pm ET**. The session will cover facilitating person-centered assessments and developing a person-centered VDC spending plan. Please [register here](#) to attend the session. We look forward to your participation.

## February VDC Educational Webinar – Recording Available

Thank you to the 259 participants, including representatives from Aging and Disability Network Agencies (ADNAs) and Veterans Affairs Medical Centers (VAMCs), who joined the Administration for Community Living (ACL) and the Veterans Health Administration (VHA) on February 22, 2023 for the February Veteran Directed Care (VDC) Educational Webinar which provided an overview of the newly released **VDC Operations Manual Template**. A copy of the VDC Operations Manual Template, webinar slides, and the webinar recording are available on [ACL's No Wrong Door \(NWD\) website's VDC page](#).

## VDC Resources – The Role of the VDC Provider

In February 2022, we heard from Multnomah County Aging, Disability & Veteran Services about how to support Veterans with hiring workers for VDC during a [VDC Educational Webinar](#). We encourage VDC programs to revisit their helpful tips which include:

- considerations about Veterans' preferences (e.g., non-smoker, special trainings/certifications),
- how to develop a task list in preparations for hiring a worker,
- ideas on finding a good candidate,
- interview and selection processes, and
- how to set up Veterans and their new workers for success in their roles.

As a reminder, family members, close friends, and neighbors provide an immediate source of potential employment for Veterans in VDC. However, individuals without close informal supports can also thrive in self-directed programs. Consider opportunities for your VDC program to support Veterans with finding existing non-family informal supports that they can consider for potential employment in VDC.

## VDC Monthly Reporting Tool Reminder

This is a friendly reminder to please report Veteran census for your VDC program on a monthly basis using the [VDC Monthly Reporting Tool](#). The VDC Monthly Reporting Tool is a portal for VDC providers to enter their Veteran census data, ensuring an opportunity to accurately account for availability and growth of the program. If you have already reported Veteran census for your VDC program using the VDC Monthly Reporting Tool for **February 2023** and/or previous months, we would like to thank you for submitting your program's data. We look forward each month to continued program growth!

## Technical Assistance

Have a question? Need guidance? Want to share good news about your VDC program? Reach out to the VDC Federal Technical Assistance Team at [veterandirected@acl.hhs.gov](mailto:veterandirected@acl.hhs.gov). We look forward to hearing from you!

## VDC Email Distribution List

If you or other VDC program staff are not already on the VDC email distribution list, [please enter your information using this link](#) to make sure you don't miss out on important news!